

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

## **Access Statement for London Lodge hotel**

### **Introduction**

What a relief to have, at the end of the day, somewhere truly comfortable and peaceful in which to retreat. There is no better haven than the London Lodge Hotel, conveniently situated just 7 minutes walk from Earls Court and 15 minutes walk from Olympia.

In a quiet street of fine Victorian terraces, its bedrooms are air-conditioned, have satellite television, mini-bars, and wireless internet access. 'Stephanie's' restaurant provides a range of tempting dishes in a relaxed atmosphere, and light snacks can be enjoyed in your room at any time.

It is our staff that provides 'the magic touch'. Caring, skilled, attentive, they will make your stay a home from home experience.

We have 28 rooms with 5 on the ground floor, one room is suitable for wheelchair access but the bathroom has not been adapted

We look forward to welcoming you. If you have any queries or require any assistance please phone 020 7244 8444 or email [info@londonlodgehotel.com](mailto:info@londonlodgehotel.com).

### **Pre-Arrival**

- For full details and maps of how to reach us please see the directions section of our website. Alternatively, you can plan your journey by car or public transport using [www.theaa.com](http://www.theaa.com) ; simply enter your postcode and ours, which is W8 6JG to get directions

- Earls Court underground is 1 km away on a straight road, taxis are also available and collection can be arranged. Bus numbers C1, 328 and 74 are all easily accessible from the hotel (just ask for the Earls Court Road/Cromwell Road stop)
- All the streets in the locality are paved apart from one back road which is cobbled
- Wheelchair hire can be arranged. Radar toilets are located at Odeon Cinema and Holland Park - both approximately 7 minutes walk
- Our access statement, menus and hotel information are all available in large print on request

### **Car Parking and Arrival**

- We have 3 allocated parking spaces 100 metres away in a secure, level, gated and well lit car park. Drop off can be made at the front door although there is no lowered kerb
- There are 7 steps to the front door and only a limited hand rail. No ramp is available.
- The front door is 36 inches or 91 cm wide
- There is no alternative access but luggage assistance is available on request

### **Welcome Area**

- The lobby area is level with 3 different types of seating
- The entire area is short pile carpet and very well lit
- There is no hearing loop but pads and pens are available
- All customers are escorted to their rooms.

### **Bedrooms**

- We have 5 ground floor rooms with step free access.

- The most accessible room has zip and link beds and can therefore be a twin or a double. The room also has space for an extra bed
- The door numbers are not raised and the door width is 25.5 inches or 65cm
- All furniture can be moved if necessary (except the wardrobe)
- The bed height is 24 inches or 61 cm
- There is a central light, 2 bedside lights, 1 standing lamp and 1 desk lamp (Extra lighting can be arranged)
- The carpet is blue and the walls are cream. The room is short pile carpet throughout. Non allergenic bedding can be provided.
- All TV's have subtitles but the telephone is a basic phone with no voice amplification.

### **Bathrooms, Shower-rooms & Toilets (Ensuite or Shared)**

- The ensuite has level access to a tiled floor
- The door width is 22.5 inches or 57 cm. The WC height is 19 inches or 48 cm and the washbasin is 31 inches or 79 cm with a pedestal
- There are no grab rails on the bath or the shower
- The taps are twist but spindled
- There is a central ceiling light and two mirror lights
- The flooring is blue and the wall tiles are white

### **Public Areas - Halls, Stairs, Landings, Corridors**

- The corridors and landings are lit with spotlights
- The flooring is short pile carpet
- There are approximately 20 stairs in between each floor and handrails throughout
- There is also an elevator/lift to all floors

## **Public Areas - Lounge**

- The lounge has a level access and the door is 28 inches or 71cm wide
- There are 3 chairs and 2 sofas
- The floor surface is short pile carpet and there are 4 wall lights and 1 central chandelier

## **Public Toilet**

- There is a small unisex toilet, with one sink, behind reception.
- The toilet door has a clear opening width of 21 inches or 53 cm.

## **Dining Room**

- The dining room is on the lower ground floor and can be accessed by the elevator or 17 steps with a hand rail
- The door opening is 31 inches or 79 cm, on one level, and has laminate flooring throughout.
- All furniture is movable and the chairs are upright with no arms. The crockery is cream and the table coverings are brown
- There are 2 centre lights, 8 spotlights and 6 picture lights
- Special diets can be catered for if advised in advance
- There is taster and self service
- The nearest toilet facilities are in reception

## **Additional Information**

- All staff are trained to assist all guests
- There is some low energy lighting
- The public areas have blue short pile carpet and cream walls throughout

- The lift has raised and lit buttons and also has vocal floor announcements
- Internet access is available throughout the hotel and is chargeable.
- Reception staff are trained to located adapted restaurants, bars, clubs etc.

### **Contact Information**

Address (Inc postcode): 134-136 Lexham Gardens Kensington  
London W8 6JG

Telephone: 020 7244 8444

Email: [info@londonlodgehotel.com](mailto:info@londonlodgehotel.com)

Website: [www.londonlodgehotel.com](http://www.londonlodgehotel.com)

Hours Of Operation: 24 hours, 7 days